

→ Customer Satisfaction

Are you happy with our service? Please tell us how we did.

Customer details

Customer name

Phone

Email

Address

County

Postcode

Job details

Document #

Customer ref

Job date

Job name

Operative

Your rating

Please tick one box for each question.

	Very good	Good	Average	Poor	Very poor
Was our operative smart, polite and professional?	☐	☐	☐	☐	☐
Did our operative turn up on time?	☐	☐	☐	☐	☐
Did our operative explain the work to be carried out?	☐	☐	☐	☐	☐
Was the work carried out to your satisfaction?	☐	☐	☐	☐	☐
Was the work area left clean and tidy?	☐	☐	☐	☐	☐
Overall, how would you rate our service?	☐	☐	☐	☐	☐

Any other comments?

Customer signature

Name

Signature

Date